



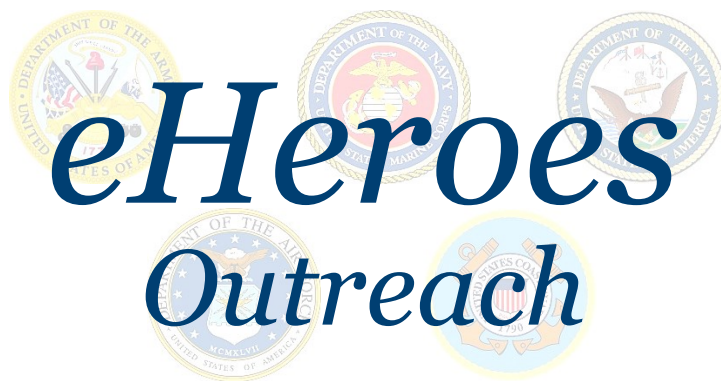
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Director
Timothy J. Cooke



[Click here for directions
www.martinsburg.va.gov](http://www.martinsburg.va.gov)



About us

Since 1944, the Martinsburg VA Medical Center has been improving the health of the men and women who have so proudly served our nation. We consider it our privilege to serve your health care needs in any way we can. Services are available to more than 126,000 Veterans living in 22 counties in Western Maryland, West Virginia, South Central Pennsylvania and Northwest Virginia.

Our mission is to honor America's Veterans as heroes by providing the highest quality health care.

December 2014



Meet Your Team

Teresa Mersing, Program Support Assistant



Meet Teresa Mersing, program support assistant with Dental Services at the Martinsburg VA Medical Center (VAMC). This retired Senior Master Sgt. served 20 years in the United States Air Force and has worked at the medical center since 2013. Before joining the Martinsburg VAMC team, she worked as data management clerk with the U.S. Department of Agriculture.

Mersing obtained an associate degree in Logistics Management from the Community College of the Air Force in 1993 and serves on the Rewards and Recognition committee as a recorder. "Interacting and helping Veterans with their appointments is what I enjoy most about my job; Dental Service is a wonderful staff," said Mersing. She is a Cassadaga, New York, native and enjoys outdoor activities, yard work and doing things with her daughters.

Rob Harley, Vocational Rehabilitation Specialist

Meet Rob Harley, vocational rehabilitation specialist, for the Mental Health Therapeutic Supported Employment Services and Compensated Work Therapy programs. This Richmond, Virginia, native has worked at the Martinsburg VA Medical Center since 2013 and is a U.S. Marine Corps Veteran. Harley enjoys gardening, running, writing and cooking. "There is no greater joy than being

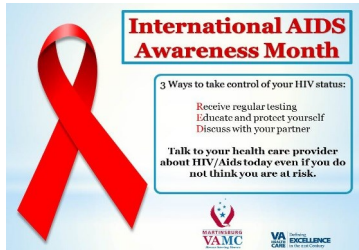


instrumental in helping someone grow and change their life," said Harley. "Within the next few years I intend to finish my Masters in Mental Health Counseling, so I can better serve Veterans here and elsewhere." Harley received a Bachelor of Science Degree in Political Science from Prairie View A&M University in Prairie View, Texas, and is currently pursuing a Bachelor of Science degree in English from the Virginia Military Institute in Lexington, Virginia. He is also a contributor to the Domiciliary Newsletter.

Our Clinic Locations

[Cumberland, Md.](#)
[Fort Detrick, Md.](#)
[Hagerstown, Md.](#)
[Harrisonburg, Va.](#)
[Stephens City, Va.](#)
[Franklin, W.Va.](#)
[Petersburg, W.Va.](#)

Quick Tips



December is International AIDS Awareness Month. The VA leads the country in HIV/AIDS screening, testing, treatment, research and prevention. HIV testing with the VA is voluntary and confidential.



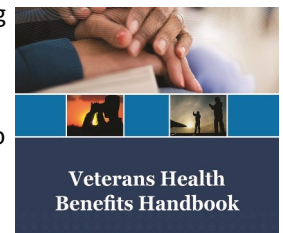
Second Recipient of the DAISY Award Named



Charlotte Scott, a staff nurse with the Martinsburg VA Medical Center, assigned to the Stephens City Community Based Outpatient Clinic (CBOC) in Winchester, Virginia, is the most recent recipient of the DAISY Foundation Extraordinary Nurse Award. Scott was nominated for this award by a Veteran patient and his wife. The patient's wife stated, "Charlotte is a caring person and very efficient at her job." She wrote, "Charlotte has a bubbly personality, which cheers my husband up when he is in a depressed mood; Charlotte is definitely an asset for the VA and her profession!" Scott received a certificate commending her for being an "Extraordinary Nurse." The certificate read: "In deep appreciation of all you do, who you are, and the incredibly meaningful difference you make in the lives of so many people." In addition to the certificate, Scott was presented with a beautiful hand-carved sculpture called "A Healer's Touched" created by an artist of the Shona Tribe in Africa. To read more, please click [here](#).

Veterans Health Benefits Handbook

The Department of Veterans Affairs (VA) is committed to informing enrolled Veterans about VA health benefits and services they have earned and deserve. VA has produced a new and improved personalized Veterans Health Benefits Handbook for Veterans who are enrolled for VA health care. Like the previous handbooks, the new handbooks are tailored specifically for each Veteran and provide detailed, updated information about the VA health care benefits the Veteran may be eligible to receive such as medications, prosthetics and dental care. The handbook also provides answers to common questions, contact information for the Veteran's preferred facility, instructions on how to schedule appointments, and much more. The new handbook will be available on eBenefits early in 2015. For more information about the Federal Benefits for Veterans, Dependents and Survivors click [here](#).



Annual Remembrance Day Ceremony



The Martinsburg VA Medical Center will hold its Annual Remembrance Day Ceremony on Friday, Dec. 12 at 2 p.m. in the Community Living Center Multipurpose Room. The event will pay remembrance, homage and respect to Veterans that have passed away at the medical center in 2014. During the ceremony, family members will place ornaments with their Veteran family members' name on the holiday tree. The annual remembrance ceremony aids family and staff with their bereavement process.



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